

BIS CERTIFICATION OF SAFETY OF TOYS

FREQUENTLY ASKED QUESTIONS

Q1. There are 7 standards mentioned in the Toys (Quality Control) Order, 2020. Do I need to submit separate applications for each standard?

A. **No.** Since more than 1 Indian Standard may be applicable on each toy, it has been decided to make the application process simpler. Toys have been classified into following 2 types for the purpose of BIS certification:

S. No.	Type	Applicable Primary Standard
1	Non Electric Toys (these are ordinary toys such as rattles, dolls, puzzles, etc. which do not have any function dependent on electricity)	IS 9873 (Part 1):2019
2	Electric Toys (these are toys which have at least one function dependent on electricity as mentioned in the scope of IS 15644)	IS 15644:2006

Manufacturers while applying for a licence, may choose one of the above applicable primary standards based on the type of toy for which licence is required. If licence is required for more than one type of toy (i.e. non-electric and electric), separate applications shall be made for each type. (However, samples shall be tested by BIS for conformity to the primary standard and the secondary standards which are applicable i.e. IS 9873 parts 1,2,3,4,7, and 9 etc.)

Q2. I am not a manufacturer of toys but am involved in the marketing and distribution of toys. Will I be able to get a BIS licence?

A. **No**, as per the provisions of Scheme-I of Schedule-II of BIS (Conformity Assessment) Regulations, 2018, licence to use or apply a Standard Mark may be granted by BIS only to the manufacturer of the product.

Q3. My company has several toy manufacturing units operating from different locations. Can I get a single licence for all the manufacturing units?

A. **No**, as per the provisions of Scheme-I of Schedule-II of BIS (Conformity Assessment) Regulations, 2018, licence to use or apply a Standard Mark may be granted by BIS only for a specific manufacturing premises. Thus, separate applications will be required to be made for each manufacturing premises/units.

Q4. Is there a facility to submit an online application for grant of BIS licence?

A. **Yes**, for domestic manufacturers, applications are accepted only through the Manakonline portal (www.manakonline.in). You are required to register yourself on the portal and then follow the instructions to apply for licence, providing all necessary details such as manufacturing machinery, test equipment etc. Payments shall also be made online.

However, for foreign manufacturers, the application form has to be downloaded from BIS website www.bis.gov.in (Home>Conformity Assessment>Product Certification>FMCS). Filled up application form has to be submitted to BIS Foreign Manufacturers Certification Department (FMCD) located in Manakalaya, BIS HQ, New Delhi.

Q5. I am not able to submit application from the manakonline portal. What is the issue?

A. Please use a suitable internet browser i.e. Mozilla Firefox 48.0 and above.

Q6. We are making hundreds of toys models/SKUs in our factory. Will BIS test each and every model/SKU before granting certification?

A. **No**, since there are a large number of models of toys being manufactured by most toy makers, it is practically difficult to test each and every model of toy for the purpose of BIS certification. BIS has addressed this issue in the product manual for safety of toys which is available on BIS website www.bis.gov.in (Home>Conformity Assessment>Product Certification>Product Specific Guidelines>Product manuals>Type “9873”or “15644” in the query box)

The product manual is a guidance document containing product specific guidelines for certification. It incorporates “Grouping Guidelines” which allow certification to be granted for a group of toy models based on the testing of certain representative models. These grouping guidelines have been framed based on the Indian Standard IS 9873 (Part 8):2019 which is identical with the International Standard ISO/TR 8124-8:2016 (Safety of Toys Part 8 Age Determination Guidelines) which classifies toys into 7 Categories and 146 Sub-Categories based on the appropriate starting age and the specific purpose or function of the toy. For the purpose of certification, all the models of toys of similar design, made from the same materials and covered under a single sub-category, shall be considered as a series. Sample of any one model from each series shall be drawn and tested to cover all the models in that particular series. For further details refer the product manual.

Q7. Do we need to establish the testing facilities as per all the requirements of all the Indian Standards inside our factory?

A. **No**. The product manual issued also includes a Scheme of Inspection and Testing (or SIT) which defines the frequency of conducting the various tests specified in the Indian Standards. The SIT also specifies those tests for which in-house testing facilities need not be established (these tests can be subcontracted to BIS Recognized Labs).

Since the toy industry had expressed that it would be difficult for many manufacturers, especially the MSME units, to establish in-house testing facilities, subcontracting has been permitted in the SIT specified in the product manual for all tests except the tests specified in IS 9873 (Part 1):2019 - Safety Aspects Related to Mechanical and Physical Properties and 3 of the 13 tests specified in IS 15644:2006 – Safety of Electric Toys.

Therefore, you will need to establish only the testing facilities as per IS 9873 (Part 1):2019 if you are making non-electric toys. If you are making electric toys, you will also need to set up the test facilities for 3 of the requirements of IS 15644:2006. It is clarified that you need to establish test facilities for only those tests/requirements which are applicable for the toys being manufactured by you. For example: if you are not making pompoms (for children under 36 months) you need not establish the testing facilities for 5.24.6.3 (tension test for pompoms) or 5.5 (test for pompoms) of IS 9873 (Part 1):2019.

For further details, refer the product manual.

Q8. In the document list of the manakonline application form, at SI No 4 there is a requirement for an “Undertaking/Declaration”. What should I submit here?

A. This is for product specific undertaking. Please see the undertaking form at Appendix II of the Product Manual, please fill the same up, with the necessary enclosures and upload it under this head.

Q9. In Table 2 under Clause 5.7 of IS 9873 (Part 1):2019 which defines the dimensions of accessibility probes for determining the accessibility of the part or a component, the dimensions of different part of the probe are written as a=2, 8 mm ; b=5, 6 mm etc. I don't understand how to read dimensions with a comma (,)?

A. IS 9873 (Part 1):2019 is an adoption of the International Standard ISO 8124-1:2018. In other countries, especially EU nations, the decimal point (.) is represented as a comma (,). As such, a=2,8 mm may be read as a=2.8 mm and so on.

Q10. I have submitted my application in Manakonline portal and have been assigned an application number. How do I check the progress of my application?

A. You need to login to your manakonline account and check your dashboard and communication window regularly. BIS will send you all communications related to your application through your communication window.

In case you need to get in touch with the BIS Branch Office concerned telephonically, the contact details of BIS Branch Offices are available on BIS Website www.bis.gov.in and can be accessed through this link: <https://bis.gov.in/index.php/regional-branch-offices-bis-list/>