

**SCOPE AND COMPOSITION OF MANAGEMENT AND SYSTEMS  
DIVISION COUNCIL, MSDC**

**SCOPE**

“Quality management systems, statistical quality control, management and productivity, documentation and information, publication and graphic technology, resource management including assets, human resource and facilities management, various services including banking and financial services, social responsibility, education, tourism and related services, psychological assessment, brand valuation, rating services, product recall, consumer product safety, sustainability in event management, competence standards, and conformity assessment”.

| Sl.No | Organization Represented   | Name of Representative                                      |
|-------|--|---|
| 1.    | <b>Lt. Gen. Shamsheer Singh (Chairman)</b><br>DG, DGQA, New Delhi        |   |
| 2.    | Associated Chambers of Commerce and Industry of India, New Delhi         | Shri M. K. Bhardwaj<br>Dr. O.S. Tyagi (Alt)                 |
| 3.    | Association of Certification Bodies of India , New Delhi                 | Dr. Anil Rairikar<br>Dr. K.Murugan (Alt)                    |
| 4.    | Confederation of Indian Industry, Gurgaon                                | Shri Anupam Kaul<br>Dr. Sarita Nagpal (Alt)                 |
| 5.    | Department of Commerce, Ministry of Commerce, New Delhi                  | Shri Ajay Yadav<br>Ms. Tanu Singh (Alt.)                    |
| 6.    | Directorate General of Supplies and Disposals, New Delhi                 | Shri R. Karuppiah   |
| 7.    | Directorate General of Quality Assurance, Ministry of Defence, New Delhi | Shri R. A. Govardhan<br>Shri John Bosco (Alt)               |
| 8.    | Directorate of Printing, New Delhi                                       | Shri A.K. Bansal  |
| 9.    | Directorate of Standardization (Ministry of Defence), New Delhi          | Gp Capt. M. I. Ali<br>Shri Satvinder Singh (Alt)            |
| 10.   | Export Inspection Council of India, New Delhi                            | Dr. S K Saxena  |
| 11.   | Faculty of Management Studies, University of Delhi                       | Prof. R.S. Dhankar  |
| 12.   | Federation of Association of Small Industries of India, New Delhi        | Shri Shambhu Prasad Singh<br>Shri Pallav Kumar Singh (Alt.) |
| 13.   | Federation of Indian Chambers of Commerce and Industry, New Delhi        | Shri S.C. Arora<br>Shri Mrityunjay (Alt)                    |
| 14.   | Federation of Indian Export Organizations, New Delhi                     | Shri Sunil Agnihotri  |

| Sl.No | Organization Represented   | Name of Representative  |
|-------|--|---|
|       |  | Shri Ajay Sahay (Alt)   |
| 15.   | HMT Ltd, Bangalore   | Shri Suresh Kumar Jharia<br>Shri Hiralal Bhattacharjee (Alt)                |
| 16.   | Indian Agricultural Statistics Research Institute, New Delhi     | Dr. Rajender Prasad   |
| 17.   | Indian Institute of Materials Management, New Delhi              | Shri V.K. Jain<br>Shri M.K. Bhardwaj (Alt.)                                 |
| 18.   | Indian Statistical Institute, Kolkata                            | Prof. Bimal K. Roy<br>Prof. S.K. Neogy (Alt)                                |
| 19.   | Insurance Regulatory and Development Authority (IRDA), New Delhi | New Cooption  |
| 20.   | Maruti Suzuki India Limited , Gurgaon                            | Shri Pritiman Dey<br>Shri Sushant Bose (Alt)<br>Shri Abhived Bhardwaj (Alt) |
| 21.   | Ministry of Corporate Affairs, New Delhi                         | Shri Ajay Yadav   |
| 22.   | NABL, New Delhi  | Shri. N. Venkateswaran<br><br>Shri.Avijit Das (Alt .)                       |
| 23.   | NASSCOM, New Delhi   | Ms. Rama Vedashree  |
| 24.   | National Archives of India, New Delhi                            | Shri Ram Swaroop  |
| 25.   | National Council of Education Research and Training, New Delhi   | Dr Moortimatee Samantaray   |
| 26.   | National Informatics Centre, New Delhi                           | Dr. V.S.R. Krishnaiah<br>Dr.Meenakshi Mahajan (Alt)                         |
| 27.   | National Institute of Medical Statistics, ICMR, New Delhi        | Dr. D.K. Shukla<br><br>Dr. Ajit Mukherjee(Alt)                              |
| 28.   | National Physical Laboratory, New Delhi                          | Shri Anil Kumar   |
| 29.   | National Productivity Council, New Delhi                         | Shri Siddharth Sharma<br>Shri Nitin Aggrawal(Alt)                           |
| 30.   | National Skill Development Agency (NSDA), New Delhi              | New Cooption  |
| 31.   | Ordnance Factory Board, Kolkata                                  | Shri C.L. Maurya<br>Shri Somnath Tripathi (Alt)                             |
| 32.   | Powergrid Corporation of India Ltd                               | Shri S.K. Mishra<br>Shri K.A. Mohan (Alt)                                   |
| 33.   | Quality Council of India, New Delhi                              | Secretary General, QCI<br>Shri Anil Jauhri (Alt)                            |
| 34.   | Railway Board, New Delhi   | New Cooption  |
| 35.   | Research, Designs & Standards                                    | Shri S.N. Yadav   |

| Sl.No                                   | Organization Represented   | Name of Representative  |
|---|--|---|
|   | Organization, Lucknow  | Shri Uday Borwanker (Alt)                                       |
| 36.                                     | Standardization, Testing and Quality Certification Directorate, New Delhi    | Dr G.C. Saxena<br>Shri Atul Gupta (Alt)                         |
| 37.                                     | Steel Authority of India Limited, New Delhi                                  | Shri V.K. Pal<br><br>Shri Abhaya Kumar (Alt)                    |
| 38.                                     | Voluntary Organization in Interest of Consumer Education (VOICE), New Delhi  | Dr. G. Sundaram<br>Shri Asim Sanyal (Alt )                      |
| 39.                                     | Retailers Association of India, New Delhi                                    | Newly coopted   |
| 40.                                     | Services Export Promotion Council of India, Govt. of India, New Delhi        |   |
| 41.                                     | Department of Commerce, Ministry of Commerce & Industry, New Delhi           |   |
| 42.                                     | Department of Consumer Affairs, MoCA, F&PD, New Delhi                        |   |
| 43.                                     | Directorate General of Civil Aviation, New Delhi                             |   |
| 44.                                     | Prof. Rupa Chanda, IIM, Bangalore  |   |
| 45.                                     | PHD Chambers of Commerce & Industry, New Delhi                               |   |
| <b>Ex-officio Members</b>               |  |   |
| <b>Chairmen of Sectional Committees</b> |  |   |
| 1.                                      | <b>Shri Anupam Kaul</b><br>Confederation of Indian Industry, Gurgaon         | <b>MSD 2</b><br>Quality Management                              |
| 2.                                      | <b>Prof. Bimal K. Roy</b><br>Indian Statistical Institute, Kolkata           | <b>MSD 3</b><br>Statistical Methods for Quality and Reliability |
| 3.                                      | <b>Shri V.K. Jain</b><br>Indian Institute of Materials Management, New Delhi | <b>MSD 4</b><br>Management and Productivity                     |
| 4.                                      | <b>Dr. D. V. Singh</b><br>New Delhi  | <b>MSD 5</b><br>Documentation and Information                   |
| 5.                                      | <b>Shri A.K. Sinha</b><br>New Delhi  | <b>MSD 6</b><br>Publications and Graphic Technology             |
| 6.                                      | <b>Shri G. Raghuraj</b>  | <b>MSD 7</b>  |

| <b>Sl.No</b> | <b>Organization Represented</b>  | <b>Name of Representative</b>                       |
|--------------|--|---|
|              | IDBRT, Hyderabad   | Banking and Financial Services                      |
| 7.           | <b>Shri Bhaskar Chatterjee,</b><br>New Delhi   | <b>MSD 10</b><br>Social Responsibility              |
| 8.           | <b>Dr. B. Metri</b><br>International Management Institute,<br>New Delhi  | <b>MSD 12</b><br>Resource Management                |
| 9.           | <b>Dr. G. Sundaram</b><br>VOICE, Chennai   | <b>MSD 13</b><br>Tourism and related services       |
| 10.          | <b>Shri Sudhanshu Pandey, IAS, Joint Secretary</b><br>Department of Commerce, New Delhi<br>Smt. Sangeeta Saxena (Alt. Chairperson, MSD 16) | <b>MSD 16</b><br>Service and service related sector |

## SCOPE & COMPOSITION OF QUALITY MANAGEMENT SECTIONAL COMMITTEE, MSD 2

### SCOPE:

Formulation of Indian Standards in the field of generic quality management system including quality assurance, quality systems, quality manuals; generic standards, guides and guidelines documents.

b) Coordination of work with

- ISO/TC 176 Quality management and quality assurance
- PC 302 Guidelines for auditing management systems

### COMPOSITION:

| Sl. No | Organization Represented   | Name of Representative   |
|--------|--|--|
| 1.     | Confederation of India Industries (CII), New Delhi                             | <b>Shri Anupam Kaul (Chairman)</b>                               |
| 2.     | Association of Certification Bodies, Mumbai                                    | Shri Ravindra Kumar<br>Shri A. Venkataram ( <i>Alt</i> )         |
| 3.     | Bajaj Auto Ltd, Pune   | Shri C.D. Bhosale<br>Shri Milind Joshi ( <i>Alt</i> )            |
| 4.     | Confederation of Indian Industry (CII), New Delhi                              | Shri P. Girish   |
| 5.     | Department of Industrial Policy and Promotion, Ministry of Industry, New Delhi | Shri K.K. Sinha<br>Shri M.Z. Khan ( <i>Alt</i> )                 |
| 6.     | Development Commissioner, Micro Small & Medium Enterprises (DCMSME), New Delhi | Shri B.S. Srivastava   |
| 7.     | Directorate General of Quality Assurance, CQA (HV), Avadi                      | Shri R.A. Govardhan<br>Shri V Santhanam ( <i>Alt</i> )           |
| 8.     | Engineers India Ltd, New Delhi   | Shri M.P. Jain<br>Shri Vinod Kumar ( <i>Alt</i> )                |
| 9.     | Export Inspection Council of India, New Delhi                                  | Dr. S.K. Saxena<br>Shri Rajiv Raizada ( <i>Alt</i> )             |
| 10.    | Federation of Indian Chambers of Commerce and Industry (FICCI), New Delhi      | Shri Mritunjay Kumar<br>Shri S.C. Arora ( <i>Alt</i> )           |
| 11.    | Indian Association for Productivity, Quality & Reliability, Kolkata            | Shri Arun Kumar Malik<br>Shri Ajoy Chand Banerjee ( <i>Alt</i> ) |

| Sl. No | Organization Represented   | Name of Representative  |
|--------|--|---|
| 12.    | Indian Council of Agricultural Research, New Delhi                               | Dr. Devinder Dhingra  |
| 13.    | Indian Statistical Institute, Kolkata  | Prof. Ranjan Sett   |
| 14.    | IIM Ahemdabad  | Prof Arnab Laha   |
| 15.    | Larsen & Toubro Ltd, Mumbai  | Shri N. Sathyan<br>Shri N.V. Wagle ( <i>Alt</i> )               |
| 16.    | Maruti Suzuki (India) Ltd, Gurgaon   | Mr. Pritiman Dey<br>Mr. Sushant Bose<br>Mr. Ravi Kant Yadav     |
| 17.    | National Productivity Council, New Delhi   | Shri M.L. Suryaprakash  |
| 18.    | NTPC Ltd, Noida  | Shri Vikram Talwar  |
| 19.    | Ordnance Factory Board, Kolkata  | Shri Rajnish Kumar<br>Shri A.B. Parkhe ( <i>Alt</i> )           |
| 20.    | Powergrid Corporation of India Ltd, Gurgaon                                      | Shri Rajesh Wadhwa<br>Shri Vinit Kumar Singh ( <i>Alt</i> )     |
| 21.    | Quality Circle Forum of India, Secunderabad                                      | Shri K. Ganapathy<br>Shri R. Rajasekaran ( <i>Alt</i> )         |
| 22.    | Quality Council of India, New Delhi  | Shri B. Venkataraman<br>Ms. Jayati Majumdar ( <i>Alt</i> )      |
| 23.    | RITES Ltd., Gurgaon  | Shri Mukesh Sinha<br>Shri Rakesh Chopra ( <i>Alt</i> )          |
| 24.    | Siemens Ltd, Mumbai  | Shri Rattan Kumar Bhardwaj Shri Manoj Belgaonkar ( <i>Alt</i> ) |
| 25.    | Standardization, Testing and Quality Certification Directorate (STQC), New Delhi | Shri Arvind Kumar<br>Shri Atul Gupta ( <i>Alt</i> )             |
| 26.    | Steel Authority of India Ltd, New Delhi  | Shri R.K. Anand<br>Shri A. S. Maken ( <i>Alt</i> )              |
| 27.    | VOICE, New Delhi   | Shri M.A.U. Khan<br>Shri H. Wadhwa ( <i>Alt</i> )               |
| 28.    | National Information Centre, New Delhi   | Dr V S R Krishaniah   |
| 29.    | Confederation of Retail Industries of India, New Delhi                           | Shri A Sandeep  |
| 30.    | Faculty of Management Studies, Delhi   | New Cooptions   |
| 31.    | The Times of India   | New Cooptions   |
| 32.    | LG Electronics   | New Cooptions   |
| 33.    | Hero Motocorp Ltd, New Delhi   | New Cooptions   |
| 34.    | Toyota Kirloskar Motors, Bengaluru   | New Cooptions   |

| <b>Sl. No</b> | <b>Organization Represented</b> | <b>Name of Representative</b> |
|---------------|---------------------------------|-------------------------------|
| 35.           | In personal capacity            | Shri A.K. Talwar              |
| 36.           | In personal capacity            | Prof A.N. Nankana             |
| 37.           | In personal capacity            | Shri Anil Gupta               |
| 38.           | In personal capacity            | Maj Gen N K Dhir              |

**STATISTICAL METHODS FOR QUALITY AND RELIABILITY SECTIONAL  
COMMITTEE, MSD 3**

**SCOPE:**

- a) Formulation of standards relating to statistical techniques with a view to propagating their knowledge in industry and promoting their application for quality improvement.
- b) Coordination of work with ISO/TC 69 'Application of Statistical Methods'

**COMPOSITION:**

| <b>Sl. No.</b> | <b>Organization Represented</b>   | <b>Name of Representative</b>                                    |
|----------------|---|--|
| 1.             | <b>Prof. Bimal K. Roy</b><br>Indian Statistical Institute, Kolkata<br><i>(Chairman)</i> |  |
| 2.             | Automotive Research Association of India (ARAI), Pune                                   | Shri V.K. Jadhav<br>Shri V.V. Shinde                             |
| 3.             | Bharat Electronics Ltd., Ghaziabad  | Ms Samita Purohit<br>Ms Adarsh Anand <i>(Alt)</i>                |
| 4.             | Central Statistics Office, Ministry of Statistics & Programm Implementation, New Delhi  | Dr. Ravendra Singh<br>Shri A.K. Gupta<br>Smt. Reena Singh        |
| 5.             | Confederation of Indian Industry (CII), Gurgaon   | Shri Virender Singh  |
| 6.             | Directorate General Quality Assurance (DGQA), Kanpur                                    | Dr. A.P Srivastava<br>Dr. S.K. Tewari <i>(Alt)</i>               |
| 7.             | Faculty of Management Studies, University of Delhi, Delhi                               | Dr. Hamendra Kumar Dangi<br>Dr. Pankaj Sinha <i>(Alt.)</i>       |
| 8.             | FICCI, New Delhi  | Shri S.C. Arora<br>Shri Mrityunjay Kumar                         |
| 9.             | Hindustan Construction Co. Ltd., Mumbai   | Shri Satish Kumar Sharma   |
| 10.            | Indian Agricultural Statistics Research Institute (IASRI), New Delhi                    | Dr Rajender Parsad   |
| 11.            | Indian Statistical Institute (ISI), New Delhi   | Prof. Isha Dewan<br>Ms. Rina Chakravorty <i>(Alt)</i>            |
| 12.            | IQR, Pune   | Shri Hemant Urdhawshee<br><i>(Newly coopted)</i>                 |
| 13.            | Maruti Suzuki India Limited (MSIL), Gurgaon   | Shri Pritiman Dey/<br>Shri Sushant Bose<br>Shri Abhived Bhardwaj |
| 14.            | M.S. University of Baroda, Deptt. of Statistics, Vadodra                                | Prof. K. Muralidharan  |
| 15.            | M/s Mahle Filter Systems India (P) Ltd.   | Shri Asheesh Gaur  |
| 16.            | NABL, New Delhi   | Shri N. Venkateswaran  |



| <b>Sl. No.</b> | <b>Organization Represented</b>  | <b>Name of Representative</b>                                     |
|----------------|--|---|
|                |  | Sh.Avijit Das ( <i>Alt 1.</i> )<br>Sh.Alok Jain ( <i>Alt. 2</i> ) |
| 17.            | NITIE, Mumbai  | Dr. K. Maddulety  |
| 18.            | National Institution of Medical Statistics (NIMS), ICMR, New Delhi                                 | Dr. D.K. Shukla   |
| 19.            | National Physical Laboratory (NPL), New Delhi  | <i>Nomination awaited<br/>(coopted in last meeting)</i>           |
| 20.            | National Productivity Council, New Delhi   | Dr. K.P. Sunny  |
| 21.            | National Sample Survey Office (NSSO), Ministry of Statistics & Programme Implementation, New Delhi | Shri Ashwani Kanaujia   |
| 22.            | Shriram Pistons Pvt. Ltd, Ghaziabad  | Shri Deepak Jain  |
| 23.            | Standardization, Testing and Quality Certification Directorate, New Delhi                          | Shri R.P. Sondhi  |
| 24.            | Tata Consultancy Services, New Delhi   | Shri Debasis Behura<br>Ms Sandhya Kakkar ( <i>Alt</i> )           |
| 25.            | Tata Motors Ltd., Pune   | Mrs Harini Srivastava<br>Shri A P Srivastava ( <i>Alt</i> )       |
| 26.            | In personal capacity   | Prof. S. Chakraborty  |
| 27.            | In personal capacity   | Prof. A. N. Nankana   |
| 28.            | In personal capacity   | Dr. V. K. Bhatia  |
| 29.            | In personal capacity   | Shri P.K. Gambhir   |
| 30.            | BIS, New Delhi   | Shri A.S. Bhatnagar   |

## MANAGEMENT AND PRODUCTIVITY SECTIONAL COMMITTEE, MSD 4

### SCOPE :

- a) Standardization in the field of Management including Organization, Operations, Supply Chain, Technology, Risk, Project, Programme, Portfolio, marketing, Value Engineering, reverse engineering with a view to disseminate its knowledge and promote its application.
- b) Coordination with:
  - i) ISO/TC 258 Project, Programme and Portfolio Management;
  - ii) ISO/PC 262 Risk Management;
  - iii) ISO/PC 277 Sustainable Purchasing; and
  - iv) ISO/ TC 289 Brand Evaluation
  - v) ISO/TC 292 Security and resilience

### COMPOSITION:

| Sl. No. | Organization Represented  | Name of Representative  |
|---------|---|---|
| 1.      | <b>Shri V.K. Jain</b><br>Indian Institute of Materials Management, New Delhi<br>( <i>Chairman</i> ) |   |
| 2.      | Associated Chambers of Commerce & Industry of India (ASSOCHAM), New Delhi                           | Fresh nomination awaited  |
| 3.      | Bharat Electronics Ltd., Bangalore  | Shri Sudhir Erandi<br>Ms Ekta Bhardwaj ( <i>Alt</i> )                 |
| 4.      | Bharat Heavy Electricals Ltd. , New Delhi   | Shri K K Seth<br>Shri Jagdish Prasad ( <i>Alt.</i> )                  |
| 5.      | Directorate General of Quality Assurance, Kanpur  | Shri Devki Nandan (Principal)<br>Shri M.V. Kumbhalkar ( <i>Alt.</i> ) |
| 6.      | Engineers India Ltd., New Delhi   | Shri Ashwani Soni<br>Shri R Mohan ( <i>Alt.</i> )                     |
| 7.      | Grant Thornton, New Delhi   | Shri Gaurav Jain<br>Ms Tush Goyal                                     |
| 8.      | Indian Institute of Finance, New Delhi  | Prof. Aman Agarwal<br>(from Indian Institute of Finance, New Delhi)   |
| 9.      | Indian Institute of Foreign Trade, New Delhi  | Prof. Nitin Seth  |
| 10.     | Indian Institute of Management, Indore  | Prof. V K Gupta   |

| <b>Sl. No.</b> | <b>Organization Represented</b>                     | <b>Name of Representative</b>   |
|----------------|---|---|
| 11.            | Indian Institute of Materials Management, New Delhi | Shri M.K. Bhardwaj  |
| 12.            | Indian Statistical Institute, New Delhi             | Ms Rina Chakravorty   |
| 13.            | Infosys BPO Ltd., Bangalore                         | Shri Rajeev Thykatt<br>(newly coopted)                                |
| 14.            | International Management Institute, New Delhi       | Dr B A Metri  |
| 15.            | L&T Infotech, Maharashtra                           | Shri Dnyaneshwar Mokashi  |
| 16.            | Maruti Suzuki India Ltd., Gurgaon                   | Shri Pritiman Dey<br>Shri Sushant Bose<br>Shri Abhived Bhardwaj (Alt) |
| 17.            | Microsoft Corporation India Pvt. Ltd., New Delhi    | Shri Alok Lal<br>Shri Dhiraj Gyani (Alt)                              |
| 18.            | National Informatics Centre, New Delhi              | Dr. V. Sivaramakrishnaiah   |
| 19.            | Orange Renewable Power Pvt. Ltd., New Delhi         | Shri Mukesh Arora   |
| 20.            | Ordnance Factory Board, Kolkata                     | Shri S. K. Yadav<br>Shri P. R. Lohakpure (Alt)                        |
| 21.            | Project Management Institute (PMI), New Delhi       | Shri Tejas Sura<br>Ms. Leena Gupte                                    |
| 22.            | SAIL, New Delhi                                     | Fresh Nomination to be sought<br>Shri R.K. Anand - retired            |
| 23.            | Siemens Ltd., Gurgaon                               | Shri Rattan Kumar Bhardwaj  |
| 24.            | STQC, New Delhi                                     | Nomination Awaited  |
| 25.            | In personal capacity, Lucknow                       | Prof Subrata Chakraborty  |
| 26.            | In Personal Capacity, New Delhi                     | Prof. R.K. Sachdeva   |
| 27.            | In personal capacity, New Delhi                     | Shri Mahesh Chaudhary   |
| 28.            | In personal capacity, New Delhi                     | Shri Balraj Seth  |
| 29.            | In personal capacity, New Delhi                     | Shri R.K. Anand   |
| 30.            | In personal capacity, New Delhi                     | Dr. V.K. Gupta  |
| 31.            | In personal capacity, New Delhi                     | Shri Rajib Kumar Debnath  |

**SCOPE AND COMPOSITION OF DOCUMENTATION AND INFORMATION  
SECTIONAL COMMITTEE, MSD 5**

**SCOPE :**

- a) Standardization of Practices relating to libraries, documentation and information centers, indexing and abstracting services, bibliographic formats, conservation and preservation of print and non-print medium, archives, information science, document imaging applications, data processing and aspects relevant to processing and handling of documents, and
- b) Coordination of Work with the following ISO Technical Committees:
- i) ISO/TC46 Information and documentation
  - ii) ISO/TC 154 Processes, data elements and documentation in commerce, industry and administration
  - iii) ISO/TC 171 Document management applications

| <b>Sl. NO.</b> | <b>NAME OF THE ORGANISATION</b>                                 | <b>REPRESENTED BY</b>   |
|----------------|---|---|
| 1.             | Delhi University Library (CHAIRMAN)                             | Dr. Dharm Veer Singh  |
| 2.             | AIIMS, New Delhi  | Dr. Sivachidambaram   |
| 3.             | BHEL (R&D), Hyderabad   | Smt. Arun Saini   |
| 4.             | Central Secretariat Library, New Delhi                          | <i>Fresh nomination Awaited</i><br>Shri Ramesh Chander (Alt.) |
| 5.             | Defense Scientific Information & Documentation Centre (DESIDOC) | Shri Gopal Bhushan (Alt.)                                     |
| 6.             | Delhi Public Library, New Delhi                                 | Shri B.L. Meena<br>Shri S. Rajagopalan (Alt.)                 |
| 7.             | Delhi University Library, University of Delhi, Delhi            | Nomination Awaited  |
| 8.             | Govt. of Indian Librarian Association, New Delhi                | Shri N.K. Bar   |
| 9.             | Indian Agricultural Research Institute Library, New Delhi       | Nomination Awaited  |
| 10.            | In personal capacity  | Smt. Usha Khemchandani  |
| 11.            | Indian Institute of Public Administration, New Delhi            | Dr. Usha Mujoo Munshi<br>Smt. Sunita Gulati (Alt)             |
| 12.            | Indian Institute of Technology, Delhi, New Delhi                | Dr. Neeraj Kumar Chaurasia                                    |
| 13.            | Indian Library Association, New Delhi                           | Dr. Pardeep Rai<br>Dr Dharam Kumar                            |

| <b>SI. NO.</b> | <b>NAME OF THE ORGANISATION</b>   | <b>REPRESENTED BY</b>  |
|----------------|---|--|
| 14.            | INFLIBNET, Ahmedabad  | Shri P Kannan<br>Shri Dinesh Ranjan Pradhan<br>(Alt)                         |
| 15.            | Jawaharlal Nehru University   | Dr. Shiva Kanaujia Nomination<br>Awaited (Alt)                               |
| 16.            | National Archives of India, New Delhi   | Shri Ram Swaroop<br>Smt Jaya Ravindran (Alt)<br>Sh J K Luthra<br>Sh A K Jain |
| 17.            | National Council of Educational<br>Research & Training, New Delhi<br>(NCRT)                         | Dr. Moorttimee Samantaray<br>Smt Suman Lata (Alt)                            |
| 18.            | National Institute of Scientific<br>Communication and Information<br>Resources (NISCAIR), New Delhi | Dr. G. Mahesh  |
| 19.            | National Physical Laboratory, New Delhi   | Shri N.K. Wadhwa<br><br>Dr Abhishek Sharma                                   |
| 20.            | Nehru Memorial Museum Library, New<br>Delhi   | Dr Ajit Kumar (ILO)  |
| 21.            | Pravasi Bhartiya Kendra, Ministry of<br>External Affairs, New Delhi                                 | Dr O. N. Chaubey   |
| 22.            | In personal capacity, New Delhi   | Dr R K Verma   |
| 23.            | In personal capacity, New Delhi   | Dr N K Khatri  |
| 24.            | Bureau of Indian Standards, Delhi   | Smt Roma Roy   |
| 25.            | Hindustan Times, New Delhi  | Ms Pratibha Kaushik  |
| 26.            | Delhi Technological University, Delhi   | Sh Ramakant Shukla   |
| 27.            | In personal capacity, New Delhi   | Dr. Veena Makhija  |
| 28.            | IGNOU   | Dr Jaideep Sharma  |
| 29.            | National Law Library  | Dr Priya Rai (New Cooption)  |

## PUBLICATIONS AND GRAPHIC TECHNOLOGY SECTIONAL COMMITTEE, MSD 6

### SCOPE :

- a) Standardization of Practices relating to book production, illustrations, finishing, style manuals, graphic technology and any other aspects relevant to publication of documents and graphic technology
- b) Coordination of Work with ISO/TC 130 “Graphic technology”

| Sl. No. | NAME OF THE ORGANISATION   | REPRESENTED BY   |
|---------|--|--|
| 1.      | <b>Chairman</b><br>Shri A. K. Bansal,<br>Director, Directorate of Printing, New Delhi  |  |
| 2.      | Adobe System, Noida<br><b>(New Cooption)</b>   | Shri Pulkit Jain   |
| 3.      | All India Federation of Master Printers, New Delhi                                     | Mr. Shrikrishna Vishwanath Limaye<br>Mr. Arvind Bhalchandra Mardikar |
| 4.      | Amar Ujala Newspaper, Noida  | Shri Dinesh Kumar  |
| 5.      | Birla Textile Institute Bhiwani<br><b>(New Cooption)</b>                               | Prof.<br>Rajendrakumar Anayath                                       |
| 6.      | Central Pulp and Paper Research Institute (CPPRI), Saharanpur<br><b>(New Cooption)</b> | Shri Sanjay Tyagi<br><br>Shri R.D. Godiyal (Alt.)                    |
| 7.      | Color Dots, Noida  | Shri Tarun Chopra  |
| 8.      | Currency Note Press, Nasik   | <i>Nomination Awaited</i>  |
| 9.      | Defence Scientific Information & Documentation Centre (DESIDOC), Delhi                 | Shri B Nityanand<br>Sh Sudhanshu Bhusan (Alt)                        |
| 10.     | Delhi Printers ‘Association, New Delhi   | Shri B D Mendiratta<br><br>Shri Sunil Jain (Alt)                     |
| 11.     | Directorate of Advertising & Visual Publicity (DAVP), New Delhi                        | Shri V K Meena<br>Shri Sanjiv Kaul (Alt)                             |
| 12.     | Grafica Flexotronics , Mumbai  | Shri Bhargav Mistry<br>(Reply awaited)                               |
| 13.     | Guru Jabhakeshwar University, Hissar   | <i>Nomination Awaited</i>  |
| 14.     | HMT, Delhi   | <i>Nomination Awaited</i>  |
| 15.     | Hologram Manufacturers’ Association of India, New Delhi                                | Shri Chander Shekhar Jeena   |

| Sl. No. | NAME OF THE ORGANISATION  | REPRESENTED BY  |
|---------|---|---|
|         |   | Shri Nityanand Shenoy (Alt)                                   |
| 16.     | Indian Council for Agricultural Research (ICAR), New Delhi<br>(New Cooption)                                      | Dr. Virender Kumar Bharti<br>Sh. Ashok Shastri                |
| 17.     | Indian Institute of Mass Communication, New Delhi   | Dr A K Pradhan (Alt)  |
| 18.     | Indian Institute of Packaging, New Delhi  | <i>Nomination Awaited</i>                                     |
| 19.     | Indian Printing Packaging and Allied Machinery Manufacturers' Association (IPAMA), Noida<br><b>(New Cooption)</b> | Shri S.Dayakar Reddy<br><br>Shri Naveen Gupta (Alt.)          |
| 20.     | Indira Gandhi National Open University (IGNOU), New Delhi   | <i>Nomination Awaited</i>                                     |
| 21.     | Institute of Printing Technology, Pusa  | <i>Nomination Awaited</i>                                     |
| 22.     | IPP Services, Training and Research Pvt. Ltd. (IPPSTAR), Noida  | Shri Naresh Khanna  |
| 23.     | Joy D-Zign Engineers Pvt. Ltd, New Delhi  | Shri N Manku  |
| 24.     | Kodak India Private Limited, New Delhi  | <i>Nomination Awaited</i>                                     |
| 25.     | Komori Corporation, New Delhi   | <i>Nomination Awaited</i>                                     |
| 26.     | Mail Today Newspaper (India Today Group), Noida   | Shri Ravi Kumar Srivastava                                    |
| 27.     | Manipal University, College of Printing, Bangluru<br><b>(New Cooption)</b>  | Shri Amrutharaj H. Krishnan<br><br>Shri Ramnath Shenoy (Alt.) |
| 28.     | Map Printing Division, Survey of India, New Delhi   | Shri B. K. Gupta<br>Shri Equerar Ahmad (Alt)                  |
| 29.     | Modern Art Gallery, New Delhi<br>NPES, Noida  | <i>Nomination Awaited</i>                                     |
| 30.     | National Book Trust, New Delhi  | Shri Tarun Davey<br>Shri Debu Sarkar (Alt)                    |
| 31.     | National Council of Educational Research & Training (NCERT), New Delhi  | Shri Arun Chitkara  |
| 32.     | National Institute of Open Schooling, Noida   | Shri Sunil Kaura<br><br>Shri D. N. Upreti (Alt.)              |
| 33.     | National Institute of Scientific  | Shri Pankaj Gupta   |

| <b>Sl. No.</b> | <b>NAME OF THE ORGANISATION</b>                                | <b>REPRESENTED BY</b>                             |
|----------------|--|---|
|                | Communication and Information Resources (NISCAIR), New Delhi   |   |
| 34.            | National University of Educational Planning (NUEPA), New Delhi | New Cooption                                      |
| 35.            | Northern Regional Institute of Printing Technology, Allahabad  | <i>Nomination Awaited</i>                         |
| 36.            | NPES, Noida  | Shri Vinod Vittoba                                |
| 37.            | Publications Division, Ministry of I&B, New Delhi              | <i>Nomination Awaited</i>                         |
| 38.            | Sahitya Academy, New Delhi                                     | <i>Nomination Awaited</i>                         |
| 39.            | The Federation of Indian Publishers, New Delhi                 | Shri Sudhir Malhotra,<br><br>Dr Ashok Gupta (Alt) |
| 40.            | <i>In Personal Capacity, Mumbai</i>                            | Prof Kiran Prayagi                                |



## BANKING AND FINANCIAL SERVICES SECTIONAL COMMITTEE, MSD 7

- SCOPE**
- a) To formulate Indian Standards on banking and other financial services including standards on quality assurance requirements for these services, and
  - b) Coordination of work with the following ISO Technical Committees:
    - i) ISO/TC 68 on Financial Services,
    - ii) ISO/TC 222 Personal financial planning,

| Sl. No. | NAME OF THE ORGANISATION  | REPRESENTED BY   |
|---------|---|--|
| 1.      | Institute for Development and Research in Banking Technology, Hyderabad | Shri G. Raghuraj ( <i>Chairman</i> )                           |
| 2.      | Bank of Baroda, Baroda  | Shri T.P Mishra<br>Shri Rajiv Garg ( <i>Alt</i> )              |
| 3.      | Citibank N.A., New Delhi  | Shri Sumit Gupta<br>Shri Mukesh Chandok                        |
| 4.      | Clearing Corporation of India Limited, New Delhi                        | Newly coopted  |
| 5.      | Controller General of Accounts, New Delhi                               | Shri Madan Mohan<br>Shri Hemant Jain                           |
| 6.      | Finance Department, BIS, New Delhi                                      | Shri H R Ahuja<br>Shri Vinod Kumar ( <i>Alt</i> )              |
| 7.      | Financial Services Division, Ministry of Finance, New Delhi             | Nomination Awaited   |
| 8.      | <i>General Insurance Council, Mumbai</i>                                | Nomination Awaited   |
| 9.      | HDFC Bank, Mumbai   | Shri Mehernosh Dhamodiwala<br>Smt Ranjana Kamo ( <i>Alt</i> )  |
| 10.     | Indian Banks' Association, Mumbai                                       | Shri K. Ramachandran   |
| 11.     | Institute for Development and Research in Banking Technology, Hyderabad | Shri G. Raguraj  |
| 12.     | Insurance Regulatory Development Authority (IRDA), Hyderabad            | Shri Ramana Rao Addanki<br>Shri S.N. Jaysimhan ( <i>Alt.</i> ) |
| 13.     | Life Insurance Corporation of India (LIC), New Delhi                    | Nomination Awaited   |
| 14.     | Life Insurance Council, Mumbai  | Shri. V. Manickam  |
| 15.     | Ministry of Corporate Affairs, New Delhi                                | Nomination awaited   |
| 16.     | National Informatics Centre, New Delhi                                  | Shri Nagesh Sastry   |
| 17.     | National Payment Corporation of India, Mumbai                           | Shri Sateesh Palagiri  |

| <b>Sl. No.</b> | <b>NAME OF THE ORGANISATION</b>   | <b>REPRESENTED BY</b>   |
|----------------|---|---|
| 18.            | Reserve Bank of India, Department of Information Technology, Mumbai             | Fresh Nomination Awaited  |
| 19.            | Reserve Bank of India, Department of Payment and Settlement System, Mumbai      | Shri Pankaj Ekka  |
| 20.            | Reserve Bank of India, Department of Banking Operations and Development, Mumbai | Ms. Sujata Lal  |
| 21.            | Securities and Exchange Board of India, Mumbai                                  | Shri Vishal Padole<br>Shri Bithin Mahanta ( <i>Alt.</i> )   |
| 22.            | State Bank of India   | Principal, State Bank Academy ,<br>Gurgaon<br>Chief General Manager. Local Head Office, New Delhi ( <i>Alt-1</i> )<br>Chief General Manager (Information Technology), SBI, Corporate Centre, Mumbai ( <i>Alt -2</i> ) |
| 23.            | Tata Consultancy Services, New Delhi  | Shri Nitin Sirohi<br>Shri Amit Sexena ( <i>Alt</i> )  |
| 24.            | The Institute of Chartered Accountants of India (ICAI), New Delhi               | CA. Sanjay Vasudeva, FCA  |
| 25.            | Unique Identification Authority of India, New Delhi                             | Shri Rajesh Bansal  |

## SOCIAL RESPONSIBILITY SECTIONAL COMMITTEE, MSD 10

### SCOPE :

- a) To formulate Indian Standards in the field of Social Responsibility, Social Accountability and other social issues
- b) Coordination with the work of:
  - i) ISO/TC 309 Governance of organizations

| Sl. No. | ORGANIZATION REPRESENTED   | NAME OF THE REPRESENTATIVE   |
|---------|--|--|
| 1.      | <b>CHAIRMAN, MSD 10<br/>(In personal capacity, New Delhi)</b>                                  | <b>Dr. Bhaskar Chatterjee</b>                                      |
| 2.      | Department of Commerce,<br>Ministry of Commerce & Industry, New Delhi                          | Shri Ajay Yadav<br><br>Ms. Tanu Singh ( <i>Alt.</i> )              |
| 3.      | Department of Consumer Affairs, Ministry of CA, F & PD, New Delhi                              | Shri Dharmesh Makwana<br><br>Shri Anil Kumar Pandey                |
| 4.      | Ministry of Corporate Affairs, New Delhi   | Shri K.M.S Narayanan, Assistant Director                           |
| 5.      | Department of Public Enterprises, Ministry of Heavy Industries & Public Enterprises, New Delhi | Nomination awaited   |
| 6.      | Ministry of Micro, Small & Medium Enterprises,<br>New Delhi                                    | Shri Sanjeev Chawla<br>Shri Piyush Agarwal ( <i>Alt.</i> )         |
| 7.      | Ministry of Commerce & Industry,<br>Department of Industrial Policy & Promotion, New Delhi     | Shri Zakaria Khan Yusufzai<br><br>Shri Binod Kumar ( <i>Alt.</i> ) |
| 8.      | Ministry of Labour, New Delhi  | Director (Social Security)   |
| 9.      | FICCI, New Delhi   | Ms. Rita Roy Choudhury   |
| 10.     | Indian Institute of Corporate Affairs,<br>(Ministry of Corporate Affairs),<br>Manesar, Haryana | Shri Mukesh Kumar  |
| 11.     | Foundation for MSME Clusters,<br>New Delhi   | Shri Mukesh Gulati   |
| 12.     | AROH Foundation, NOIDA   | Dr. Neelam Gupta   |
| 13.     | <b><i>Birla Institute of Management Technology, Noida</i></b>                                  | (Newly coopted reply awaited)                                      |

| <b>Sl. No.</b> | <b>ORGANIZATION REPRESENTED</b>                        | <b>NAME OF THE REPRESENTATIVE</b>                              |
|----------------|--|--|
| 14.            | Cargill, New Delhi                                     | Ms. Dipanwita Chakraborty,                                     |
| 15.            | Centre for Responsible Business, New Delhi             | Shri Arun Asthana<br>Shri Rijit Sengupta                       |
| 16.            | Charities Aid Foundation India, New Delhi              | Ms. Meenakshi Batra<br>Shri Avijeet Kumar<br>Ms Radhika Ralhan |
| 17.            | Coca Cola India, Gurgaon                               | Shri Ishteyaque Ahmed<br>Ms Shubha Sekhar                      |
| 18.            | <i>Faculty of Management Studies, New Delhi</i>        | (Newly coopted reply awaited)                                  |
| 19.            | GAIL India Ltd. New Delhi                              | Shri Santanu Roy   |
| 20.            | Global Reporting Initiative, New Delhi                 | Ms. Aditi Haldar   |
| 21.            | Hyderabad Business School, GITAM                       | Dr Divya Kirti Gupta   |
| 22.            | Indian Oil Corporation Ltd., New Delhi                 | Shri Bibhuti Pradhan   |
| 23.            | Institute of Company Secretaries of India              | Ms. CS Mamta Binani,<br>Shri Vineet K. Chaudhary               |
| 24.            | M/s Deloitte Touche Tohmatsu India LLP                 | Shri Sumit Makhija<br>Shri Saurabh Khosla (Alt.)               |
| 25.            | Management Development Institute, Gurgaon              | Shri Ankur Roy   |
| 26.            | QCI, New Delhi   | Dr. Hari Prakash<br>Dr. S.K.Mishra (Alt.)                      |
| 27.            | The Energy Research Institute (TERI), New Delhi        | Dr. Annapurna Vancheswaran                                     |
| 28.            | United Nations Global Compact Network India, New Delhi | Shri Kamal Singh   |
| 29.            | Yes Bank, Mumbai                                       | Ms. Namita Vikas<br>Mr Balaji Gurumurthy                       |

| <b>Sl. No.</b> | <b>ORGANIZATION REPRESENTED</b> | <b>NAME OF THE REPRESENTATIVE</b>      |
|----------------|---------------------------------|--|
| 30.            | In personal capacity, New Delhi | Shri Dinesh Agarwal,                   |
| 31.            | In personal capacity, New Delhi | Shri Rajib Debnath                     |
| 32.            | In personal capacity, New Delhi | Shri Sandeep Saxena<br>(Newly coopted) |

**SCOPE AND COMPOSITION OF RESOURCE MANAGEMENT SECTIONAL  
COMMITTEE, MSD 12**

**Scope:**

- a) Standardization in the field of Management including Innovation, Human Resource, Asset and Facilities (*excluding natural resources*)
- b) Coordination with:
  - ISO/ PC 251      Asset Management
  - ISO/TC 260      Human Resource Management, and
  - ISO/TC 267      Facilities Management
  - ISO/TC 279      Innovation Management

| Sl. No. | Organization Represented  | Name of the Representative                                |
|---------|---|---|
| 1.      | Indian Institute of Management,<br>Tiruchirapally                               | Dr. Bhimaraya Metri ( <i>Chairman</i> )                   |
| 2.      | Associated Chambers of Commerce &<br>Industry of India (ASSOCHAM), New<br>Delhi | Shri N K Goyal<br>Dr. S. Balakrishnam Raju ( <i>Alt</i> ) |
| 3.      | Bharat Electronics Limited, New Delhi   | Ms. Ekta Bhardwaj   |
| 4.      | BSES Yamuna Power Limited, Delhi  | Shri Vijay B Lal<br>Shri Mahesh Tiwari ( <i>Alt</i> )     |
| 5.      | Bureau of Supply Chain Logistics and<br>Public Procurement LLP (BOSCLAP)        | Shri M K Bhardwaj   |
| 6.      | Confederation of Indian Industry,<br>Gurgaon                                    | Shri Anupam Kaul  |
| 7.      | CMAI Association of India, New Delhi  | Shri Praveen Dwivedi                                      |
| 8.      | Delhi Airport International Limited<br>(DIAL) of the GMR group, New Delhi       | <i>Nomination awaited</i>                                 |
| 9.      | Directorate General of Quality Assurance,<br>New Delhi                          | Col. Ravi Loganathan<br>Col. R. Dhankar ( <i>Alt</i> )    |
| 10.     | Department of Scientific and Industrial<br>Research (DSIR), New Delhi           | Dr Jyoti S A Bhatt  |
| 11.     | Delhi Metro Rail Corporation (DMRC)   | <i>Nomination awaited</i>                                 |
| 12.     | Department of Electronics & Information<br>Technology                           | <i>New Member (nomination awaited)</i>                    |
| 13.     | Faculty of Management Studies, Delhi  | <i>Nomination awaited</i>                                 |
| 14.     | Human Resources Department,<br>BIS, New Delhi                                   | Capt. Anuj Kumar<br>Lt Col Shantanu ( <i>Alt</i> )        |
| 15.     | Indian Institute of Management (IIM), Indore                                    | Prof. Rishiksha T. Krishnan                               |
| 16.     | Indian Institute of Materials Management,<br>Delhi                              | Shri V K Jain   |
| 17.     | Institute of Steel Development and Growth<br>(INSDAG), New Delhi                | Shri M.M. Ghosh   |

| <b>Sl. No.</b> | <b>Organization Represented</b>                                  | <b>Name of the Representative</b>                     |
|----------------|--|---|
| 18.            | International Management Institute (IMI),<br>New Delhi           | Dr. Mamta Mohapatra<br>Dr. Swati Dhir (Alt.)          |
| 19.            | Ministry of Human Resource and<br>Development, New Delhi         | <i>Nomination awaited</i>                             |
| 20.            | National Human Resource Development<br>(NHRD) Network, New Delhi | Shri Kamal Singh                                      |
| 21.            | Ministry of Labour   | Nomination awaited                                    |
| 22.            | National Skill Development Agency<br>(NSDA), New Delhi           | Ms Vishishta Sam<br>Ms Deepti Morang (Alt)            |
| 23.            | NTPC Ltd, New Delhi  | <i>Nomination awaited</i>                             |
| 24.            | R Systems International Ltd, Noida (U.P.)                        | Shri Prem Goswami<br>Shri Narendra Shukla (Alternate) |
| 25.            | Society for Human Resource Management,<br>Gurgaon                | Ms Achal Khanna<br>Ms Kirat Dhillon (Alt)             |
| 26.            | In personal capacity (Convener, MSD 12:1<br>HRD)                 | Shri B Dhal   |
| 27.            | In personal capacity (Convener, MSD<br>12/P-3 Panel on IPR)      | Shri R Saha   |
| 28.            | Mahindra & Mahindra Ltd., Mumbai.                                | Newly cooption  |
| 29.            | NPC, New Delhi   | Newly cooption  |

## TOURISM AND OTHER RELATED SERVICES SECTIONAL COMMITTEE, MSD 13

### SCOPE

- a) Standardization in the area of tourism and related services viz. diving services, health tourism, tourist information and reception services at tourist information offices, golf services, beaches, natural protected areas, adventure tourism, yacht harbors, coastal tourism, environmentally friendly accommodation establishment and rural tourism.
- b) To liaison with the work of ISO/TC 228, tourism and related services

### COMPOSITION

| Sl. No. | Organization Represented  | Name of the Representative                              |
|---------|---|---|
| 1       | Dr. G. Sundaram,<br>VOICE, Chennai<br>(Chairman)                          |   |
| 2       | Adventure Tour Operator Association                                       | Shri Akshay Kumar<br>Brig. S.P. Singh ( <i>Alt</i> )    |
| 3       | Airport Authority of India  | Shri V P Ram<br>Shri Vivek A. Chourey ( <i>Alt</i> )    |
| 4       | Archaeological Survey of India, Ministry of Culture                       | Nomination Awaited                                      |
| 5       | ASSOCHAM, New Delhi   | Shri Dipak Haskar<br>Shri U K Joshi ( <i>Alt</i> )      |
| 6       | Association of Domestic Tour Operators of India                           | Shri Rajat Sawhney                                      |
| 7       | Confederation of Indian Industry, New Delhi                               | Mr Aashish Gupta  |
| 8       | Consumer Action & Network Society, Jaipur                                 | Dr Anant Sharma<br>Shri Mukesh Vaishnav ( <i>Alt</i> )  |
| 9       | Director (Tourism), Ministry of Railways, Govt. of India                  | Nomination Awaited                                      |
| 10      | FAITH – Federation of Association of Indian Tourism & Hospitality         | Shri Aashish Gupta                                      |
| 11      | Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi | Shri Amitabh Devendra<br>Ms. Asha Juneja ( <i>Alt</i> ) |
| 12      | FICCI, New Delhi  | Shri Tejbir Singh<br>Shri Rajan Sehgal ( <i>Alt</i> )   |
| 13      | Hotel Association of India  | Ms. Aradhna Lal   |
| 14      | Indian Associations of Tour Operators                                     | Shri Pronob Sarkar                                      |
| 15      | Indian Mountaineering Federation  | Nomination Awaited                                      |
| 17      | Indian Tourist Transport Association                                      | Mr. Krishan Dutt Yadav                                  |



|     |  |   |
|-----|--|---|
|     |  | Mr. Babu Panicker ( <i>Alt</i> )                                  |
| 19  | Ministry of Environment & Forest   | Nomination Awaited  |
| 20  | Ministry of Tourism & Culture, Deptt. of Tourism (Travel Trade Division) | Shri Man Mohan Sadana<br>Shri D. Venkateshan<br>Shri Sanjay Singh |
| 21  | Ministry of Shipping   | Nomination Awaited  |
| 22  | Ministry of Development of North Eastern Region                          | Nomination Awaited  |
| 23  | Tourism and Transportation Development Corporation                       | Nomination Awaited  |
| 24  | Travel Agents Association of India                                       | Shri Bettaiah Lokesh<br>Shri Jay Bhatia                           |
| 25  | VOICE, New Delhi   | Shri Ashim Sanyal   |
| 26  | World Travel and Tourism Council   | Nomination Awaited  |
| 27. | Eco Tourism Society of India, New Delhi                                  | Ms. Seema Bhatt<br>Dr. Anjuna Dhir ( <i>Alt.</i> )                |
| 28. | Association of Certification Bodies of India, New Delhi                  | Nomination Awaited<br>(Newly coopted)                             |
| 29. | Indian Institute of Tourism and Travel Management, Noida                 | Prof. Monika Prakash  |
| 30. | Indian National Trust for Art and Cultural Heritage (INTACH), Delhi      | Shri Manu Bhatnagar<br>Ms. Bindu Manchanda ( <i>Alt.</i> )        |
| 31. | Indian Heritage Hotel Association (IHHA), New Delhi                      | Nomination Awaited<br>(Newly coopted)                             |
| 32. | Ministry of Social Justice and Empowerment, Govt. of India, New Delhi    | Nomination Awaited  |
| 33. | National Institute of Oceanography, Goa                                  | Nomination Awaited  |
| 34. | MP State Tourism   | Newly cooption  |
| 35. | Gujarat State Tourism  | Newly cooption  |

## SERVICES STANDARDS SECTIONAL COMMITTEE, MSD 16

### SCOPE

- a) To formulate generic/horizontal standards for service sector and to coordinate with the other sectional committees formulating standards in specific services sectors.
- b) To coordinate with
  - ISO/TC 312 Excellence in Service.

### Composition of Services Standards Sectional Committee, MSD 16

| Sl. No. | Name of Organization  | Name of Representative                               |
|---------|---|--|
| 1.      | Department of Commerce, New Delhi   | Shri Sudhanshu Pandey, IAS (Chairman)                |
| 2.      | Confederation of Indian Industry, Gurgaon                                 | Shri Anupam Kaul                                     |
| 3.      | National Accreditation Board of Certification Bodies, New Delhi           | Shri Anil Jauhri                                     |
| 4.      | Ministry of Commerce, New Delhi   | Smt Sangeeta Saxena                                  |
| 5.      | ASSOCHAM, New Delhi   | Shri Sanjiv Bakshi                                   |
| 6.      | FICCI, New Delhi  | Shri Mritunjay Kumar<br>Shri Himanshu Dhundia (Alt.) |
| 7.      | Services Export Promotion Council   | Smt Sangeeta Saxena                                  |
| 8.      | Ministry of Skill Development, Govt. of India                             | Nomination awaited                                   |
| 9.      | Ministry of Tourism, Govt. of India                                       | Nomination awaited                                   |
| 10.     | Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi | Nomination awaited                                   |
| 11.     | Hotel Associations of India   | Nomination awaited                                   |
| 12.     | AirBnB.   | Nomination awaited                                   |
| 13.     | Ministry of Health and Family Welfare, Govt. of India                     | Nomination awaited                                   |
| 14.     | Ministry of Ayush, Govt. of India   | Nomination awaited                                   |
| 15.     | National Accreditation Board for Hospitals and Healthcare Providers       | Nomination awaited                                   |

|     |  |                    |
|-----|--|--------------------|
| 16. | Ministry of Higher Education, Govt. of India                       | Nomination awaited |
| 17. | Ministry of Information & Technology, Govt. of India               | Nomination awaited |
| 18. | Ministry of Shipping, Govt. of India                               | Nomination awaited |
| 19. | Ministry of Civil Aviation, Govt. of India                         | Nomination awaited |
| 20. | Ministry of Railways, Deptt of IRCTC, Govt. of India               | Nomination awaited |
| 21. | Directorate General of Civil Aviation                              | Nomination awaited |
| 22. | Representative of Ola  | Nomination awaited |
| 23. | Automotive Research Association of India .                         | Nomination awaited |
| 24. | National Building Construction Corporation                         | Nomination awaited |
| 25. | Council of Architecture  | Nomination awaited |
| 26. | Ministry of HRD  | Nomination awaited |
| 27. | Institute for Development & Research in Banking Technology (IDRBT) | Nomination awaited |
| 28. | Life Insurance Corporation of India.                               | Nomination awaited |